AXIOPRAX FIXES · D6 · FRAUD & BOTS

Block repeat fraudsters on Shopify

Fraud Control checkout rules plus one Flow template. Rules need Shopify Payments.

- ☐ **Log the offender in your blocklist sheet**
  Email, address, IP, order number, date, reason
- ☐ **Install Fraud Control (free, by Shopify)**
  Shopify App Store
- ☐ **Create a checkout rule**
  Apps > Fraud Control > Rules > Create rule
- ☐ **Pair IP rules with a ZIP code**
  Checkout conditions on the New Rule page
- ☐ **Add the known bad emails Flow template**
  Shopify Flow template library: "Cancel and tag orders from known bad email addresses"
- ☐ **Review rules monthly, remove stale ones**
  Apps > Fraud Control > Rules

If a real customer gets blocked

- They see an error that checkout could not be completed and are told to contact you.
- Search your rules for their email, address or IP.
- Deactivate or delete the rule, then fix your blocklist row.
- Blocked checkouts show in abandoned checkouts, so check there too.

Sources: Shopify Help Center pages listed on the fix page (checked Oct 2026). Full fix: axioprax.com/fixes/block-repeat-fraudsters-shopify